

Salisbury, North Carolina
March 9, 2011

SPECIAL MEETING

PRESENT: Mayor Susan W. Kluttz, Presiding; Mayor Pro Tem Maggie A. Blackwell; Councilmen William Brian Miller, and Paul B. Woodson, Jr.; City Manager David W. Treme, and City Clerk Myra B. Heard

ABSENT: Councilman William (Pete) Kennedy and City Attorney F. Rivers Lawther.

Mayor Kluttz and members of City Council participated in the Keys to Excellence Awards Luncheon sponsored by the City of Salisbury Customer Service Design Team. The luncheon began at 12:00 Noon in Council Chambers in City Hall, 217 South Main Street.

The following quarterly winners of the Keys to Excellence Customer Service awards were recognized during the luncheon:

1st Quarter Winners:

Donnie Beacham, Water-Sewer Maintenance
Becky Albrecht, Technology Services
James Woods, Street Department
Joseph Shannon, Transit Department

2nd Quarter Winners:

Terry Penley, Town Creek Wastewater Treatment Plant
Vickie Eddleman, Engineering and Development Services
Donovan Hamm, Code Services
Robbie Holshouser, Facilities Maintenance

3rd Quarter Winners:

Gene Nance, Fleet Division
George McLaughlin, Solid Waste Division
Corey Brooks, Police Department
Jason Parks, Technology Services

4th Quarter Winners:

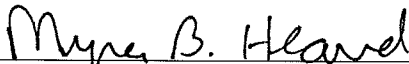
Tammy File, Fire Department
Kathryn Clifton, GIS Division
Craig Powers, Engineering
Richard Kelly, Risk Management

Mr. Craig Powers from Engineering was named the Gold Winner for the year, with Mr. Donnie Beacham from Water-Sewer Maintenance being named the Silver Winner.

The meeting adjourned at approximately 1:30 p.m. No action was taken by Council.



Susan W. Kluttz, Mayor



Myra B. Heard, City Clerk